





## **Workforce Villages FAQ**

### **Once a client applies for the program, how can they follow up on the status of their application?**

Call (602) 755-JOBS(5627) or email [workforcevillages@sjwjobs.org](mailto:workforcevillages@sjwjobs.org)

### **How long does it take for a client to be contacted after applying online?**

A Specialist will call the client on the number provided within 2 business days to review your application.

### **Is there a waitlist for the program?**

St. Joseph the Worker will try to get the client into the program as quickly as possible. Specialists will keep clients informed on wait times for locations closest to their employer should they exist.

### **Once a client gets into the program, are they allowed to have visitors?**

No visitors are allowed, including pets and children.

### **Where are the Workforce Villages locations?**

Locations are in various parts of Phoenix and accessible by freeway and public transportation lines. Clients are housed in apartments or homes during their stay.

### **Are families accepted into this program?**

Only adult individuals are accepted into this program.

### **Does the Workforce Villages Program find apartments for clients?**

A Specialist will assist with apartment applications in locations near their place of employment. The client is ultimately responsible for finding their own housing upon successful completion of the program.

### **Can a client have a vehicle in the program?**

Yes, clients are welcome to utilize their own vehicles while in the program. All vehicles must be registered and insured. If the client does not have a vehicle, SJW will provide the client with a bus pass while they are in the program.

### **What is the denial process? Why would a client get denied?**

A client may be denied entry to the program for a few reasons. Violent felonies, arson charges and sex offenses will not be accepted. If a client is denied, they will be sent a denial email from the Program Manager and offered other community referrals that may work best for their situation.